

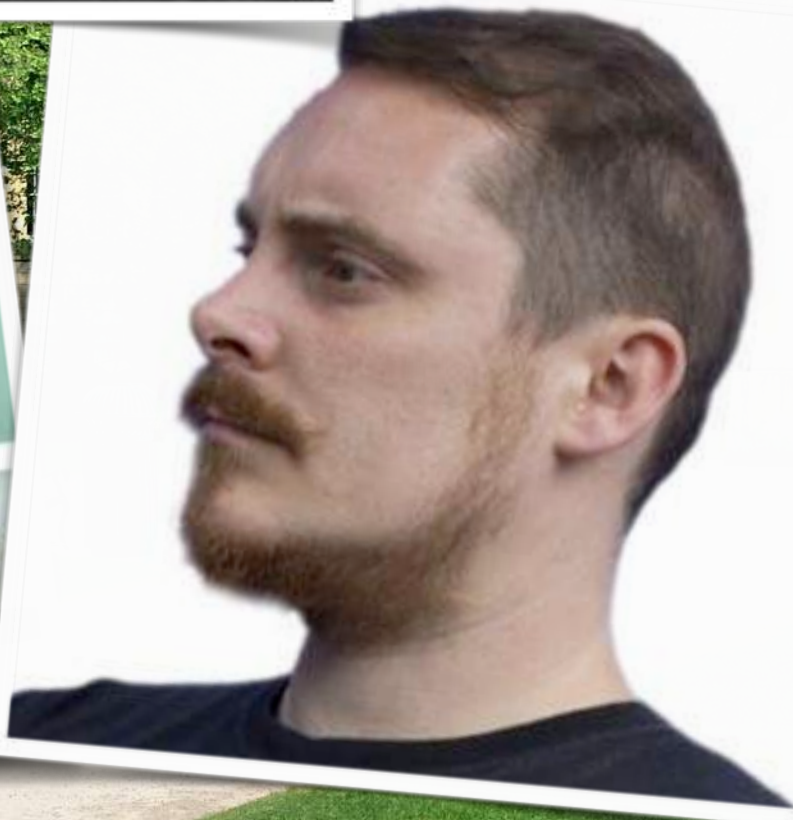
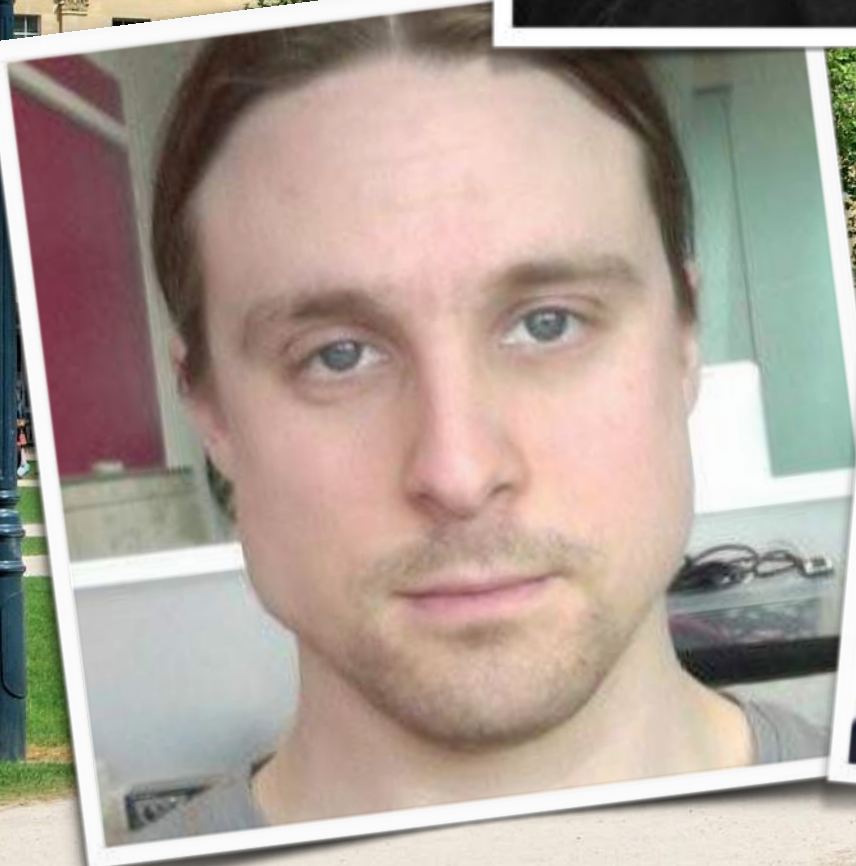
# What have we been up to this year?



Photo by [James Pond](#) on [Unsplash](#)



# Delib HQ: Queen Square, Bristol, UK



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# Spotlight on Citizen Space

# STATS

At the 2018 user group we reported:

- Just under 33,000 consultations built
- 3.3 million responses collected via Citizen Space sites
- Just under 15,000 admin users

# MORE STATS

Today, just one year later...

- Just under 43,000 consultations built (10,000 more!)
- Over 4.5 million responses collected via Citizen Space sites (over 1.2m more responses!)
- Over 18,000 admin users (3,000 more!)

# EVEN MORE STATS

And what about in NI and ROI...you represent 6% of our customer base

- Just under 4000 consultations built (approx 10% of all in Citizen Space)
- Over 212,000 responses collected (approx 5% of all responses)
- Over 1300 admin users (7% of all admin users)



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Image credit: <https://afrogleap.com/>



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Image credit: <http://rd411.blogspot.com/>





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Image credit: <https://www.quickanddirtytips.com/>





# Simulator - used to help develop Citizen Space

Allocate all your points to continue	Points Spent	0	Points Earned	0	Points Remaining	50
	0	1	2	3	4	5
Highways Transport and Recycling	<i>i</i> Waste and Recycling					In addition to the previous two changes this reduction could result in the whole of the waste collection service being run by a trading arm of the council.
Adult Social Care and Housing						
Children's Services	<i>i</i> Highways, Grounds Maintenance and Streetscene					Residents may see the removal of all streetlights other than those placed at junctions and roundabouts. Grass cutting would cease and winter gritting reduced to a minimum standard.
Schools						
Culture and Recreation	<i>i</i> Transport					All remaining subsidy removed resulting in very few supported bus services in Powys
Central Support Services						
Regeneration and Property						
Earn points!	Your comments on Highways Transport and Recycling (Optional)					

“Nom nom nom”



Priority Simulator

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Image credit: <http://charlesdeluvio.com/>



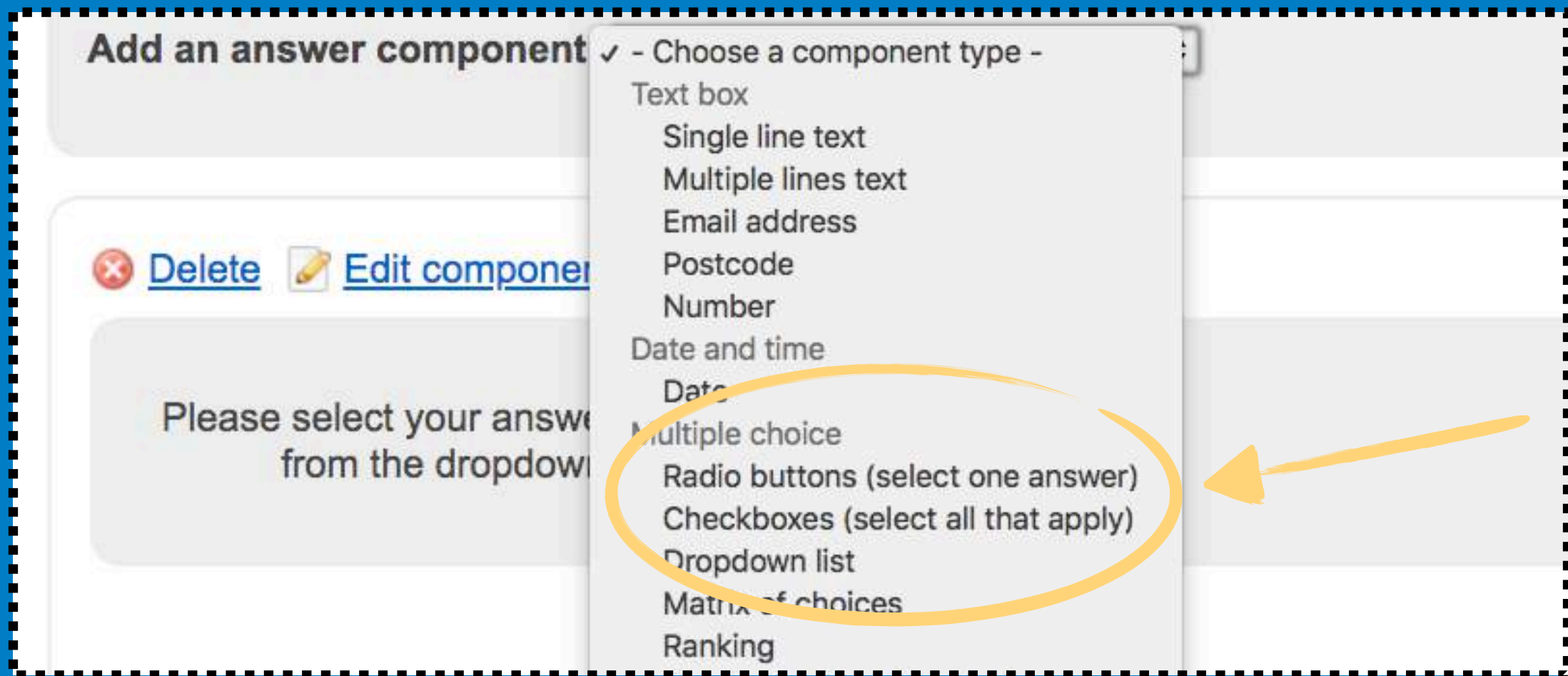
# 1st Kaizen milestone: v4.2 - May 2019

+ Accurate close dates on the site homepage!

Open Consultations	Date Closes
<a href="#">2019 Graduate Program - Supervisor Survey - second rotation</a>	8 October 2019
<a href="#">Growing Tourism in Kakadu</a>	22 October 2019
<a href="#">The Efficiency Standard Readership Survey</a>	1 November 2019
<a href="#">National Vegetation Information System (NVIS) User Survey</a>	31 December 2019
<a href="#">Collaborative Australian Protected Area Database (CAPAD) User Survey</a>	31 December 2019
<a href="#">See All Open Consultations</a>	

# 1st Kaizen milestone: v4.2 - May 2019

+ More guidance on radio buttons vs checkboxes!





# 1st Kaizen milestone: v4.2 - May 2019

+ New “clear all” button in filtering/grouping!

Filter Responses by Question

-- Please Select -- Add Filter

Current Filters

Would you like to be informed of upcoming consultations? Remove

Radio buttons - marketing

☒ Yes ☐ No

Group Responses by Quantitative Question

Radio buttons - area

Clear All Apply

# 1st Kaizen milestone: v4.2 - May 2019

+ Response publishing - ability to search by either Response ID or Unique ID

Filter Responses by Question

-- Please Select -- Add Filter

Current Filters

Response ID Remove

Keywords 1049563775

Clear All Apply

Showing 1 of 4 response awaiting moderation

Response ID	Unique ID	Name:
<a href="#">ANON-JKJW-MNUJ-G</a>	1049563775	



## 1st Kaizen milestone: v4.2 - May 2019

### + Security settings:

- we changed the minimum password length from eight characters to 10
- we reduced the length of time an admin stays logged in since they last used Citizen Space to 50 hours

## 2nd Kaizen milestone: v4.4 - June 2019

+ New Number answer component

**2. How many bins do you need?**

Recycling bins

This number must be 5 or less

Black bins

This number must be between 0 and 3



## 2nd Kaizen milestone: v5.4 - October 2019

+ New button for adding another offline response!



## 2nd Kaizen milestone: v4.4 - June 2019

+ Analyst only questions now visible in Responses organised by Question!

9	<a href="#">What is your name?</a>	29 (93.5%)
10	<a href="#">What is your email address?</a>	14 (45.2%)
11	<a href="#">Select your age range.</a>	30 (96.8%)
12	<a href="#">Where do you live?</a>	30 (96.8%)
13	<a href="#">What type of home do you live in?</a>	30 (96.8%)
14	<a href="#">Select the number of people including children in your household.</a>	30 (96.8%)
15	<a href="#">Your current home, do you?</a>	29 (93.5%)
16	<a href="#">Which energy sources do you have in your home? (tick all that apply)</a>	29 (93.5%)
17	<a href="#">What is your average monthly power bill?</a>	30 (96.8%)
	<a href="#">Does this need to be escalated?</a> (this question is not visible to the public)	0 (0%)



## 3rd Kaizen milestone: v5.1 - August 2019

+ ANOTHER new answer component: date!

5. On what date was your property affected by flooding?

Please enter a date between 01/10/2018 and 31/03/2019

Day

Month

Year

<input type="text" value="dd"/>	-	<input type="text" value="mm"/>	-	<input type="text" value="yyyy"/>
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## 3rd Kaizen milestone: v5.1 - August 2019

+ Ability to set more than one featured consultation!

### Featured Consultations

Mental Health & Wellbeing  
Services in Perth and Kinross



Closes 14 October 2019

Local Housing Needs  
Consultation - Blairgowrie



Closes 30 October 2019

Food Growing Strategy  
Consultation



Closes 25 October 2019



## 3rd Kaizen milestone: v5.1 - August 2019

- + A reminder for admins to save their work before leaving the “Edit consultation details page”
- + Response publishing: Unique ID AND Published Response URL now included in the .xlsx export of responses

## 4th Kaizen milestone: v5.4 - October 2019

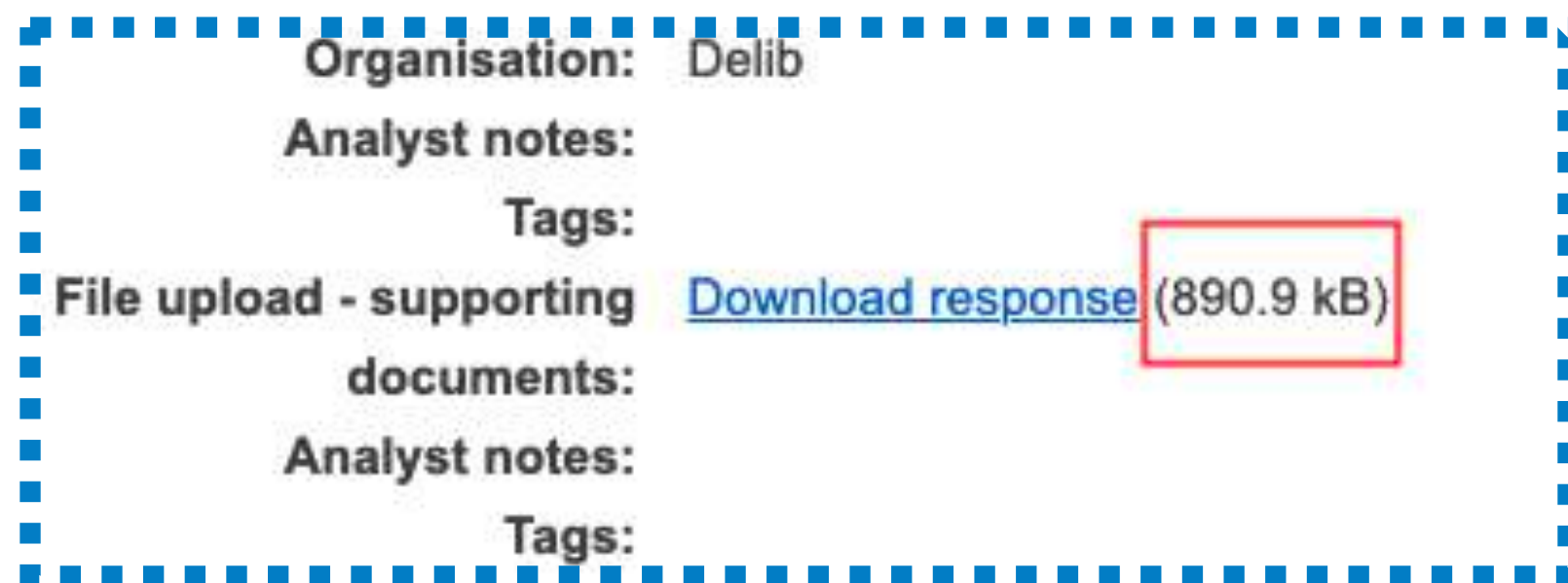
- + The email address login form is no longer case sensitive!





## 4th Kaizen milestone: v5.4

+ The size of an attached file is now visible in Responses Organised by Respondent!



## 4th Kaizen milestone: v5.4

+ "We Asked, You Said, We Did" save button now says "Save and Publish" for clarity

This information will be visible on the site when the consultation is published and closed.

Save and Publish



## 4th Kaizen milestone: v5.4

+ New column for “Published Results” in the Manage Consultations export!

Z		AA	AB
Results Published		We Asked, You Said, We Did	Response Publishing
Yes		We asked: We asked you a question. You	Continuous
No			Off
Yes		We asked: We asked Something You said	Off
No			Continuous
No			Continuous
No			Continuous



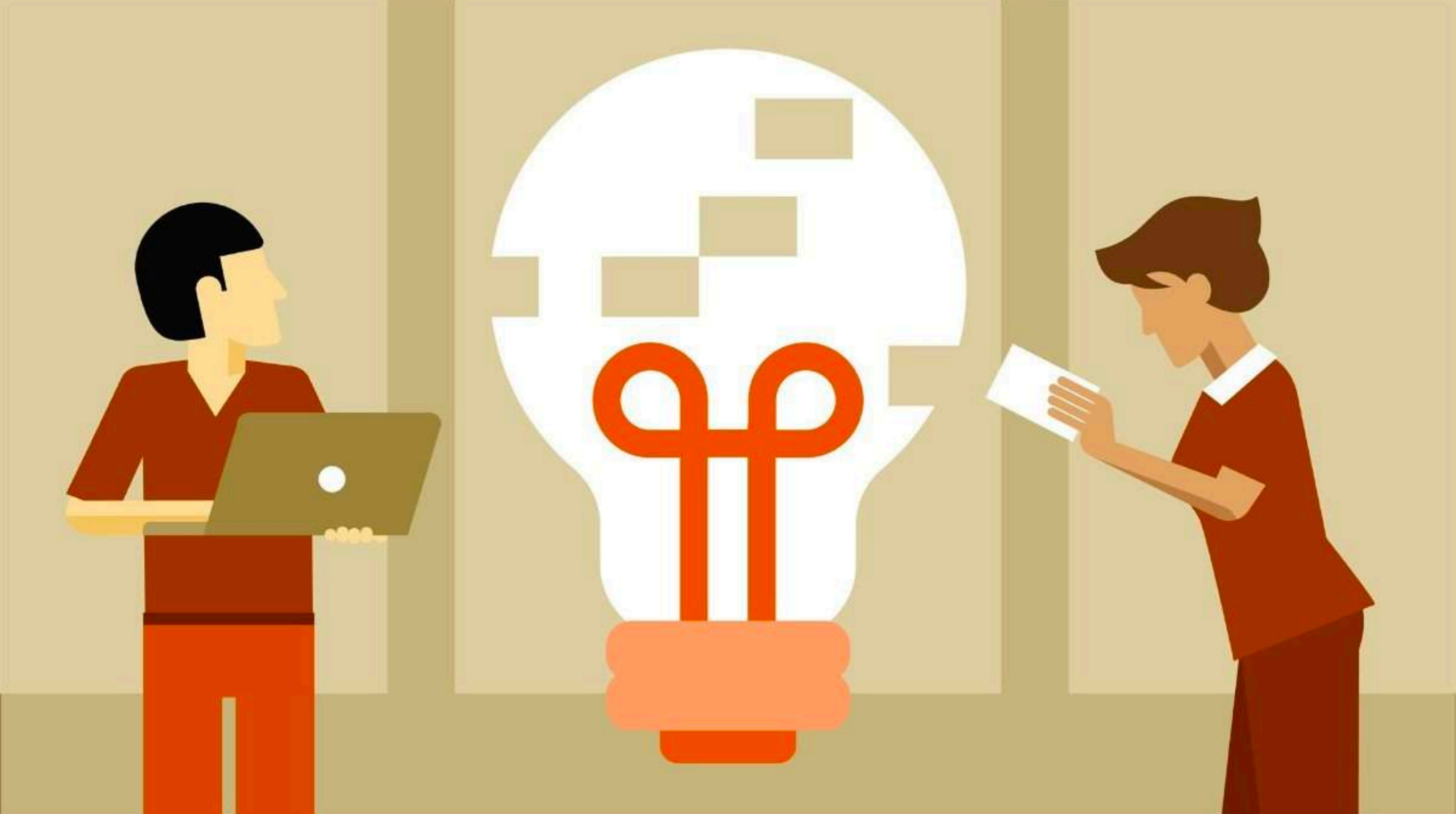
Image credit: <https://design.google>



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Image credit: <https://www.artefactgroup.com/>





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Image credit: <https://www.linkedin.com/>





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Image credit: Andy Warhol / <https://www.moma.org/>



## The new homepage features are:

- + new format for introduction text box:  
3 for the price of 1!
- + new display options for consultation listings:  
now with images!
- + choose which consultations are displayed -  
incl. multiple feat. consultations, or curated lists!
- + change the links in the site-wide navigation!
- + a whole extra landing page, if you need it!



# Spotlight on Dialogue

# STATS

Dialogue has had:

- Over 5000 ideas submitted to challenges
- over 6,500 comments to ideas
- over 150 challenges run on everything from the climate emergency, to budgeting, to improving a city



# Spotlight on Simulator



A photograph of a forest. In the foreground, a tree trunk is covered in a teal-colored substance, likely a bark beetle infestation. The background shows a dense forest of tall, thin trees. A semi-transparent dark grey box is overlaid on the right side of the image, containing the text "Any questions?".

Any questions?

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