

Kensington and Chelsea Citizens' Panel



Putting Communities First Team
The Royal Borough of Kensington and Chelsea
panel@rbkc.gov.uk



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KENSINGTON
AND CHELSEA

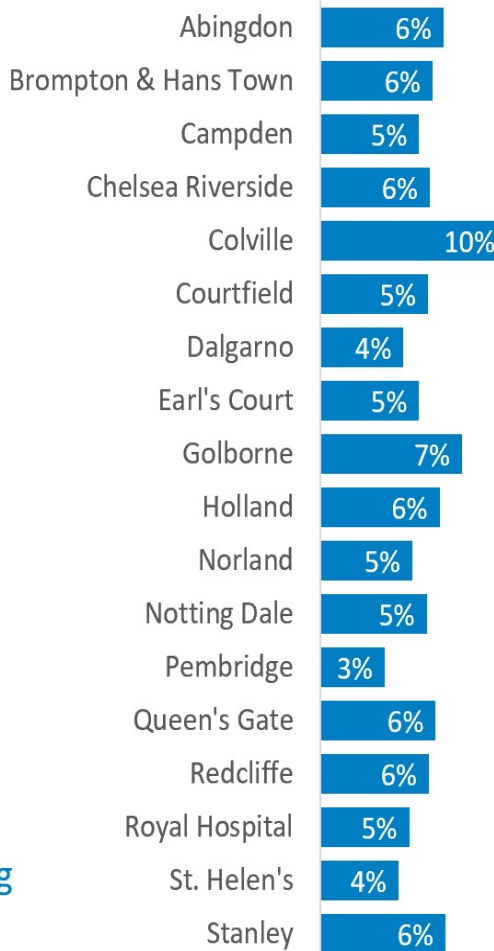
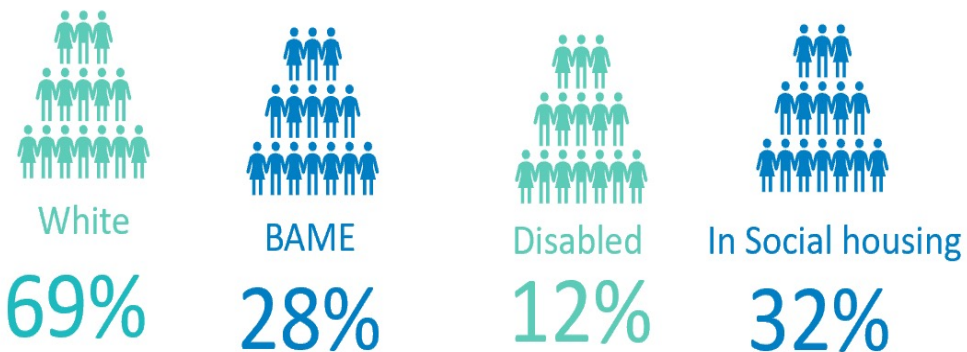
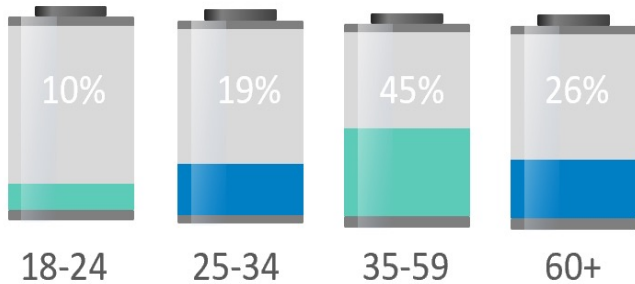
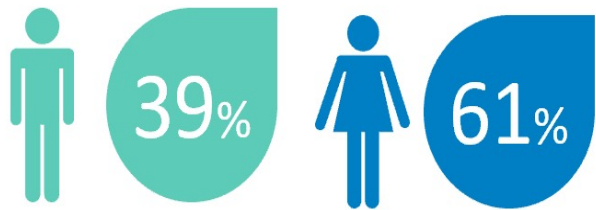
The Kensington and Chelsea Citizens' Panel

- **“A Citizens’ Panel is a large, broadly demographically representative group of residents who agree to be regularly consulted on council priorities to assess public preferences and opinions.”**
- Our Panel was recruited during spring 2021 on a broadly representative basis in terms of sex, age, ethnicity, disability and housing tenure from all 18 of the borough’s wards. Around 2000 residents signed up.
- The core business of the Panel is quarterly on strategic, cross cutting issues to gather quantitative data on key council priorities. Panel members are entered into a prize draw each time they complete a survey and donations are made to the Mayor’s sponsored charity.
- Panel members receive the results of each survey and information on how their views have made a difference through regular newsletters and a dedicated area of the Council’s online consultation hub.
- Between surveys, we look for opportunities to more innovatively involve Panel members both online and face to face. This includes workshops, focus groups, using online conversations and budget simulator.



Who is on the Citizens Panel?

Panel Member Breakdown n=2005

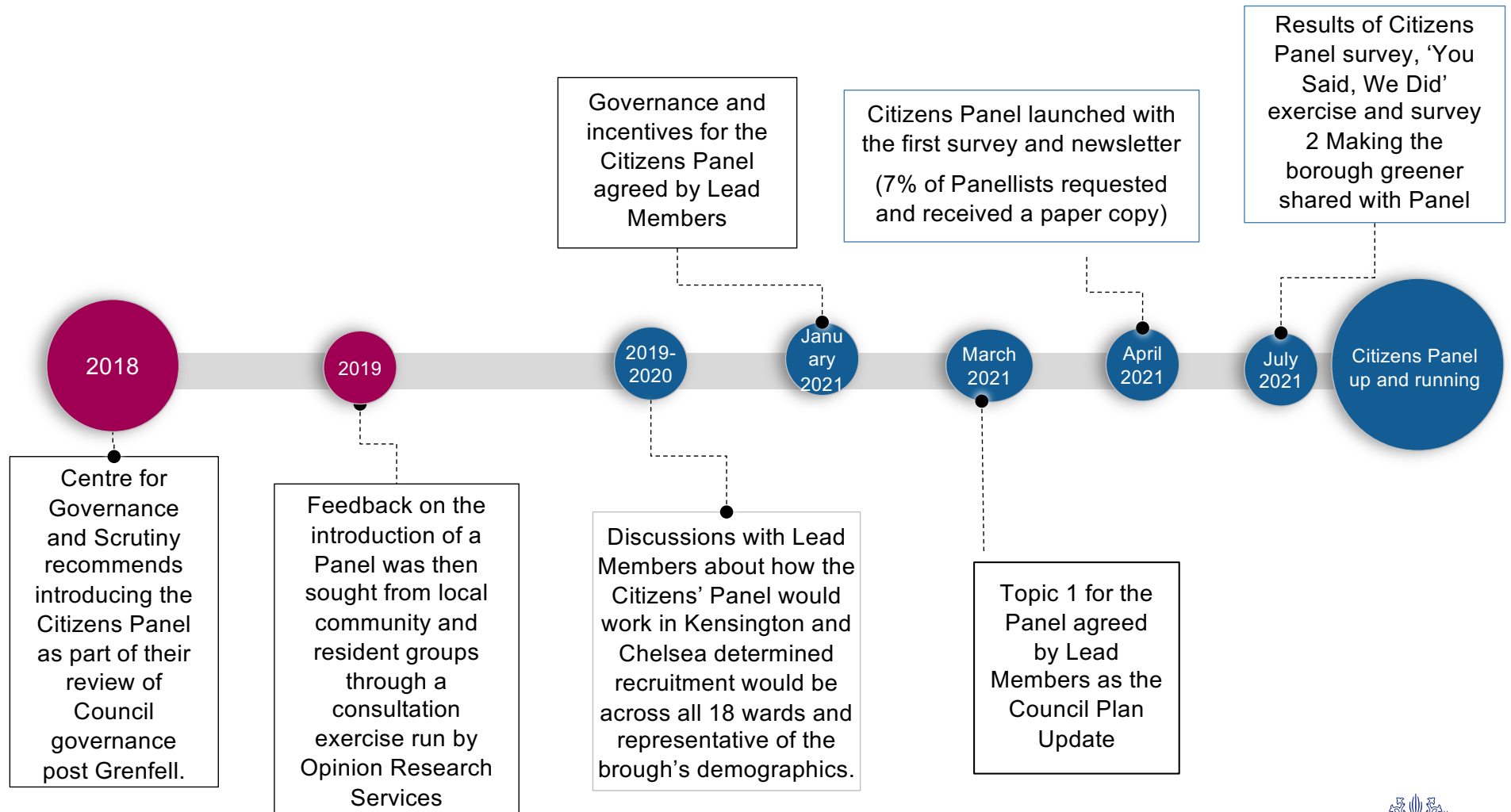


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The Citizens' Panel journey so far



Citizens' Panel work to date

- The first survey was launched in April 2021 linked to the Council Plan Update and residents priorities relating to the Council's response to Covid-19.
- The second survey was launched in July 2021 focussing on the priorities in our Green Plan and making the borough greener.
- Additionally, Panel members have been invited to online workshops to discuss the future of High Streets in the borough and members living in the north of the borough encouraged to join the conversation about the future of the Curve community centre.
- Follow up focus groups being planned on the Green Plan to build on the results from the survey and help develop action plans.
- Panel membership will be reviewed after a year and, where necessary, refreshed to ensure membership is still broadly representative.



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Citizens' Panel within our consultation hub

Home Find Activities We Asked, You Said, We Did About Citizens' Panel

Citizens' Panel

Welcome to our Citizens' Panel. We're making it easier for people to get involved in decision-making at the Council in a number of ways, and the Citizens' Panel is one of them.

The Citizens' Panel is an online group of up to 2000 residents who have agreed to give their views on consultation topics throughout the year. Panel membership is broadly representative of the borough's population to ensure that we hear a diverse range of voices.

By listening to a variety of local views, the Council can:

Additional Panel information

KCnet - Home Citizens' Panel - Kensington and Chelsea

https://consult.rbkc.gov.uk/citizens-panel/

Intranet RBKC Internet Home - Consultatio... Digital Mail RBKC ... Consultation and In... Log In - Royal Boro... GovDelivery Admin... Free Hotmail Suggested Sites Other favourites

Citizens' Panel First Survey

Welcome to your first Citizens' Panel survey and thank you for agreeing to be a part of the Panel community. In light of the impact of Covid-19 on you and your community, the Council recognises that it's important to ask what matters to you most now and what should the Council do to... [More](#)

Closed 18 May 2021

[See All Closed Surveys](#)

About the Citizens' Panel

Being a Citizens' Panel member - FAQs

What is a Citizens' Panel? The Citizens' Panel is an online group made up of up to 2000 local residents from across Kensington and Chelsea who've agreed to...

[More](#)

Selecting the Panel

We asked an independent market research agency (SMSR Research Ltd) to recruit to the Citizens' Panel on our behalf. SMSR were chosen due to their extensive experience of recruiting to Panels...

[More](#)

Completing Panel Surveys

Citizens' Panel surveys are only available for Panel members to complete. To ensure this, we ask that you provide the email address you gave when you were...

[More](#)

Citizen Space from Delib Accessibility Terms of Use Cookies Privacy Help / feedback

Type here to search

12°C 10:44 05/10/2021

Using the interests section

The screenshot shows a web browser window with the following details:

- Browser Tabs:** KCNet - Home, Edit Activity Details - Kensington
- Address Bar:** https://consult.rbkc.gov.uk/communities/test/consult_edit
- Navigation:** Intranet, RBKC Internet, Home - Consultatio..., Digital Mail RBKC..., Consultation and In..., Log In - Royal Boro..., GovDelivery Admin..., Free Hotmail, Suggested Sites, Other favourites

Areas Section:

Areas
At least one area is required. To select more than one, hold down the CTRL key (PC) or the CMD key (Mac).

Areas being consulted: *(Required to publish)*

- Abingdon
- Brompton & Hans Town
- Campden
- Chelsea Riverside
- Colville
- Courtfield
- Dalgarno
- Earl's Court
- Golborne

Select All Areas

Interests Section:

Interests
At least one interest is required. To select more than one, hold down the CTRL key (PC) or the CMD key (Mac). If you do not see an appropriate interest listed, please contact your Citizen Space administrator.

Interests: *(Required to publish)*

- Planning
- Registration Services (Registrars)
- Transport
- Waste and Recycling/Street Cleaning
- Voluntary sector
- Consultation Activity
 - Consultations
 - Parking and Traffic Consultations
 - Citizens' Panel

Save

Taskbar: Windows logo, Search (Type here to search), Task View, File Explorer, Microsoft Edge, Outlook, PowerPoint, Weather (12°C), System tray (10:48, 05/10/2021)

Citizens' Panel surveys

KCnet - Home Citizens' Panel - Kensington and Chelsea
https://consult.rbkc.gov.uk/citizens-panel/
Intranet RBKC Internet Home - Consultatio... Digital Mail RBKC ... Consultation and In... Log In - Royal Boro... GovDelivery Admin... Free Hotmail Suggested Sites Other favourites

- Gather opinions to reflect the views of different communities
- Help ensure the high standards of Council services are maintained
- Help identify resident priorities for improving life in Kensington and Chelsea
- Reliably inform our decision-making process

Closed Surveys

Making the borough greener

Welcome to your second Citizens' Panel survey and thank you for agreeing to be a part of the Panel community. When you joined the Panel the majority of you told us that the environment was an important issue for you. This survey is, therefore, on the environment and making Kensington and... [More](#)

Closed 23 August 2021

Citizens' Panel First Survey

Welcome to your first Citizens' Panel survey and thank you for agreeing to be a part of the Panel community. In light of the impact of Covid-19 on you and your community, the Council recognises that it's important to ask what matters to you most now and what should the Council do to... [More](#)

Closed 18 May 2021

[See All Closed Surveys](#)

About the Citizens' Panel

Type here to search
12°C 10:43 05/10/2021

Using the validation rule

Online Survey settings

Skip logic settings

Add a new page

Confirming your Panel membership

Edit, move or delete this page

Add a question

Add a saved question

Move questions

QUESTIONS

1 Please enter the email address you gave when you signed up to the Citizens' Panel:

Climate Change and Carbon Reduction

Air Quality

Transport - 20 mph speed limit

Biodiversity

Waste and Recycling

The Green Fund

Public Realm

Tree Planting

Round up

1 Please enter the email address you gave when you signed up to the Citizens' Panel:

[Edit this question](#) [Delete this question](#) [Copy to saved questions](#)

Answer Components

Add an answer component: - Choose a component type -

[Delete](#) [Edit component](#) [Validation rules](#)

Email address:

[Move Down](#)

"Analyst notes"
This component is for use in analysis and reporting only and is not visible to respondents.

"Tags"
This component is for use in analysis and reporting only and is not visible to respondents.

Type here to search

10:52 05/10/2021 12°C

Further information

Our Citizens' Panel page: <https://consult.rbkc.gov.uk/citizens-panel>

Email: Catriona.Geraghty@rbkc.gov.uk

Or: panel@rbkc.gov.uk

Any questions?



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