



Dialogue

Scottish user group

Wednesday 25 April 2018

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[#DelibScotUG](#)



Plan for this talk

- What is Dialogue? (a very brief introduction)
- What's occurring on Dialogue right now? (a snapshot of some recent customer examples)
- What's new in Dialogue? (a recap of changes to the platform over the last 12 months)

What is Dialogue?

- Public conversation visible to all participants
- Option to run “challenge” publicly (anyone can contribute) or privately (e.g. pre-defined list of stakeholders)
- Respond directly to participants’ comments, opening up a dialogue
- Tends to provoke more balanced & measured responses than discussing on social media

What's occurring on Dialogue right now?

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Recap of changes over last 12 months

- Email notifications

Everything else 1-25 of many

Dialogue Latest activity on 'Access and Participation' - Hi Keri, The following 12:19

Personal Information

E-mail (Required)

Enable email notifications when other users reply to your ideas or comments

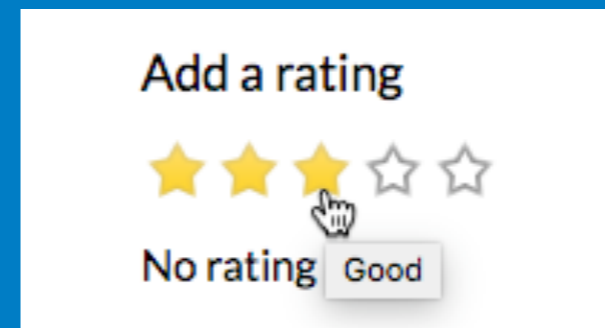
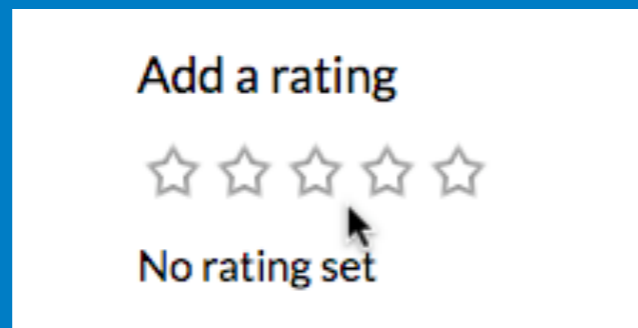
Yes No

Please check this box if you are happy for us to contact you by email from time to time.

Save

Recap of changes over last 12 months

- Star ratings light up when user hovers over them



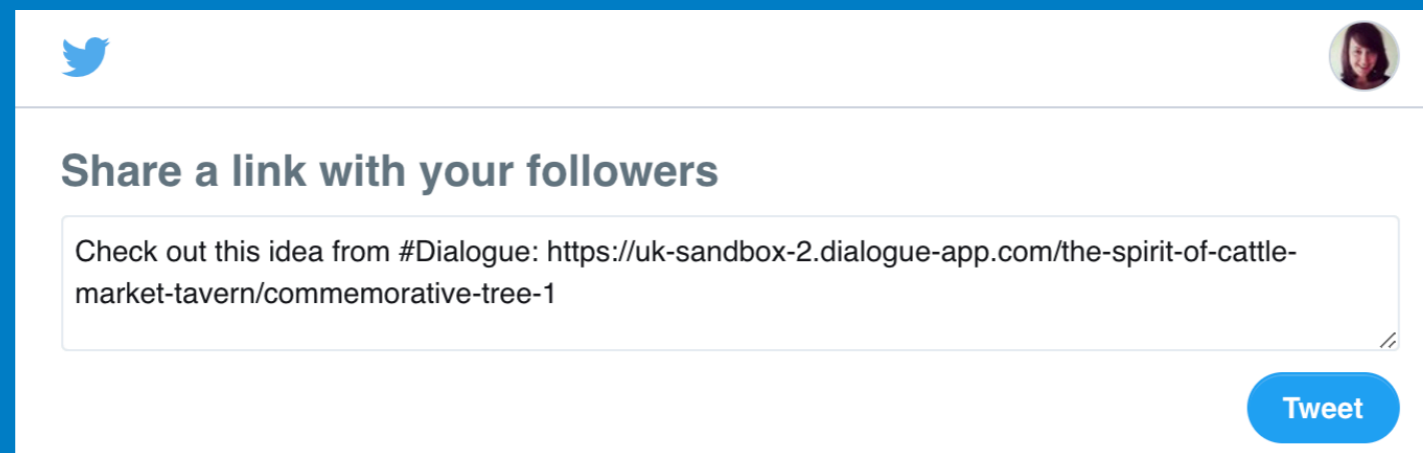
- Comments export now shows comment creation date

| idea | challenge | comment author | comment date | comment |
|---|------------|----------------|---------------------|-------------------|
| https://westonshire.dialogue-app.com/green-plan/rewards-for-car-pooling | Green Plan | AdamS | 2014-07-03 13:18:57 | I think this is a |
| https://westonshire.dialogue-app.com/green-plan/rewards-for-car-pooling | Green Plan | KimL | 2014-07-03 15:47:46 | Lovely idea Jar |
| https://westonshire.dialogue-app.com/green-plan/plastic-bag-free-city | Green Plan | JanetR | 2014-07-03 12:53:59 | I think this is a |
| https://westonshire.dialogue-app.com/green-plan/plastic-bag-free-city | Green Plan | admin | 2014-07-03 12:54:26 | A plastic bag b |
| https://westonshire.dialogue-app.com/green-plan/plastic-bag-free-city | Green Plan | AdamS | 2014-07-03 13:19:20 | Fantastic idea! |
| https://westonshire.dialogue-app.com/green-plan/plastic-bag-free-city | Green Plan | KimL | 2014-07-03 15:45:23 | I don't know al |

Recap of changes over last 12 months

Social media sharing widgets

- Twitter widget configurable on a per challenge basis



- Added a LinkedIn sharing widget



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Recap of changes over last 12 months

- Minimising duplicate user names

Please correct the indicated errors.

Username (Required)
Enter a username with no spaces or special characters. Usernames and passwords are case sensitive, make sure the caps lock key is not enabled. This is the name used to log in.
The login name you selected is already in use or is not valid. Please choose another.

- New confirmation page for “change password” form

Reset Password

Password changed

Recap of changes over last 12 months

- Published guidance on when to run a survey vs when to run a Dialogue challenge

